

BACKGROUND

MATHER LIFEWAYS

Mather LifeWays is a more than 60-year-old, unique not-for-profit organization based in Evanston, Illinois, just north of Chicago. Founded by Alonzo Mather in 1941, we are dedicated to fulfilling our mission of creating Ways to Age Well.SM During 2008, we served more than 32,495 older adults, the most in our history, through our three areas of service: Community Initiatives, Mather LifeWays Institute on Aging, and senior living residences.

COMMUNITY INITIATIVES: Making neighborhoods better places for older adults to live, work, learn, contribute, and play, more than 19,478 older adults participated in programs offered at three Mather's—More Than a Café locations and the Mather Edgewater outreach program during 2008. Additionally, our toll-free Mather LifeWays Info Plus phone service, available at 1 (888) 600.2560 helps people access information about topics such as tax assistance and Medicare.

MATHER LIFEWAYS INSTITUTE ON AGING: Mather LifeWays Institute on Aging provides nationally-recognized research and education for the health care professionals who interact with older adults. Initiatives focus on utilizing program assessment tools, workforce wellness, emergency preparedness programs, and reducing employee turnover rates. We also disseminate a monthly e-newsletter summarizing the latest news in the field of aging from a wide variety of sources.

SENIOR RESIDENCES: With residences in Evanston and Wilmette, Illinois and Tucson, Arizona, we offer a range of lifestyle options, from Continuing Care Retirement Communities (CCRCs) to residential nursing care centers. Exceptional levels of resident and customer satisfaction (97% and 95%, respectively) were achieved during 2008. And, for the fourth consecutive year, we retained the #1 position in a safety survey conducted among 111 senior living residences across the nation.

EMPLOYEES: Mather LifeWays employs more than 600 people, offering competitive pay and benefits. The mather experience (me!) is an employee recognition program focused on encouraging the delivery of superior customer service.

HEADQUARTERS LOCATION: 1603 Orrington Avenue, Suite 1800, Evanston, IL 60201. For more information about Mather LifeWays, please visit www.matherlifeways.com or call (847) 492.7500.